

## Key Facts: Winnersh

Woodward Close, Winnersh, Berkshire RG41 5NW

<b>Funding arrangements</b>	
Do we accept both self-funded and state-funded residents	We accept residents who are both funding their own care, and also will accept Local Authority rates with a third party top up payment.
<b>Key features of our service</b>	
The care needs we cater for	<ul style="list-style-type: none"> <li>• Early onset dementia through to advanced dementia (subject to assessment)</li> <li>• Respite stays</li> </ul>
Overview of our rooms and facilities	All rooms have en-suite shower wet rooms. The downstairs rooms have patio doors into our large garden. Upstairs there is a large balcony. There is a communal lounge, cinema, hair saloon and dining area.
Size of the home	Suitable to accommodate 60 residents
Brief description of staffing arrangements	A 1:4 ratio of staff to residents upstairs and 1:6 downstairs. We have at least two Care Team Leaders on day shift and two at night. Three Heads of Care are on call 24/7. We have two chefs, a kitchen team, an activities team, maintenance team and a house keeper team. We also have a Customer Relations Manager plus a GP round weekly and Occupational Therapy service
<b>Latest inspection rating/grades</b>	Care Quality Commission - Good (February 2022) <a href="https://www.cqc.org.uk/location/1-2798742893">https://www.cqc.org.uk/location/1-2798742893</a>
<b>Surprising or important terms and conditions</b>	<ul style="list-style-type: none"> <li>• Respite stay residents are required to pay for their stay upfront.</li> <li>• For permanent residents, payment is by direct debit with two months taken for the first payment and monthly thereafter.</li> </ul>
Is there a minimum period that a resident must self-fund for	3-years
How self-funded residents fees may change during their stay	Fees are reviewed annually each April, or if there is a increase in complexity of need.
Is there a requirement for a guarantor	No
<b>Fees and charges</b>	

<p>Total weekly rates we charge self-funded residents for each type of care service</p>	<p>From £1,528 per week</p>
<p>What services are included in the weekly fees</p>	<ul style="list-style-type: none"> <li>• Full 24-hour care as identified in assessment</li> <li>• Meals, food and non-alcoholic drinks</li> <li>• Utilities</li> <li>• Occupational therapy service</li> <li>• GP service</li> <li>• Laundry and housekeeping</li> <li>• Personal care</li> <li>• Medication administration (if required)</li> <li>• On-site activities</li> </ul>
<p>Additional services which may need to be paid for</p>	<ul style="list-style-type: none"> <li>• If one-to-one care is required to be agreed with Lasting Power of Attorney</li> <li>• Escorted visits for medical appointments</li> <li>• Hairdresser</li> <li>• Chiropodist</li> <li>• Dental costs</li> <li>• Toiletries/clothing/newspapers</li> <li>• Telephone/ TV package bill (if required)</li> <li>• Trips facilitated outside of the home</li> </ul>