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You believe in Abbeyfield's values of Caring, Openness, Honesty and Respect and apply these in all of your dealings with residents, staff and visitors.

You understand and observe all of Abbeyfield's policies and procedures to ensure you provide safe and effective care. You keep all home and resident records up to date, and the home clean, safe and secure, with the knowledge that this is to protect the residents, the company and yourself. You also ensure you have an up to date DBS certificate to entitle you to work in a regulated environment.

You care for the welfare of each resident and build relationships with them with the understanding that you work in their home rather than them living in your workplace. As such you are flexible as required to achieve excellence.

You personally respect the rights, differences and dignity of the residents and consider this within all dealings and decisions regarding each resident. You also apply this level of respect to your colleagues and all visitors. You are open and honest in your communications and strive to continuously improve whilst taking responsibility for your actions, taking part in training and seeking feedback.

*being carried out, as their needs may change.*

*You have high standards of hygiene and infection prevention and control and apply these at all times.*

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You're at the front line of care delivery, promoting health and wellbeing by helping residents with their personal care and supporting them with all aspects of daily living. As such, every day is different and your job is very rewarding.

Each resident is unique and the care and support they need is individualised and personal to them. You treat people with kindness and compassion and your sensitive and respectful approach ensures residents maintain their dignity and feeling of self worth.

You assist residents at difficult times such as during periods of illness, attendance at hospital appointments or sometimes providing palliative care, and your caring input helps to make these times as easy and comfortable as possible.

You contribute to residents' emotional and intellectual wellbeing by getting to know them personally and supporting them to participate in social activities and events. You see the benefit of this stimulation by getting involved with planning, organising and delivering these home activities and functions.

To ensure each resident's needs are continually met, you participate in regular monitoring of their health, care and social needs and the preparation, implementation and review of their personal care plan. This involves liaising with other members of the staff team and people involved in the resident's care as well as with the resident themselves to ensure their needs and wishes are at the centre of the care we provide.

You strongly believe that residents' choice and independence is paramount and your knowledge of their risk management plans is up to date. You understand the need to support and work closely with residents' families and friends, offering them professional and emotional support.

**What you do**

Career Band 2

**Health & Social Care Assistant**

**Role Profile**

**How you do it**

* Either qualified to Level 2 or equivalent or willing to undertake this training including Level 1 English and maths.
* A caring person who is empathetic and understands the needs of older people.
* Able to communicate and interact well with a wide range of people in varied situations.
* Patient with the ability to remain calm in difficult situations.
* Able to read, write and work with numbers to a good standard with experience of accurate record keeping.
* A strong and supportive team player.

Able to read, write and work with numbers to a good standard.

A strong and supportive team player.mfortable and happy with all areas of the home feeling clean, fresh and welcoming.

You are part of an effective team and contribute as a valued and approachable team member.

You are personally continually improving due to your efforts, positive attitude and the support of your team, managers and the Company.

The reputation of Abbeyfield is enhanced by your contribution to a happy environment and CQC and COSHH compliant processes and procedures.

You work in a way that is in line with all of your personal objectives and to contribute to achievement of the homes overall objectives as stated in the ‘Our *Service Standards’ document. Residents wishes and preferences must be respected and you consult with them regularly to make sure they are happy with how their cleaning and housekeeping is being carried out, as their needs may change.*

*You have high standards of hygiene and infection prevention and control and apply these at all times.*

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You care. You want to contribute to the wellbeing of older people and this job gives you the opportunity to do that on a daily basis.

Success for you and Abbeyfield is:

* Residents feel respected and dignified even during sensitive situations.
* You are part of an effective team and contribute as a valued and approachable team member.
* You are personally continually improving due to your efforts, positive attitude and the support of your team, managers and the Company.
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**Why you do it**

**About You**

* Are experienced in a similar role within a health or social care setting.
* Are Level 2 care qualified or equivalent.
* Are Level 1 skilled in English and maths.
* Are experienced in working within services for older people.
* Are currently carrying out continual training and development.

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**You must be:**

**It would be even better if you:**